

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Attorney Docket No. 9296

Application of:

John C. Goodwin III

Art Unit: 3627

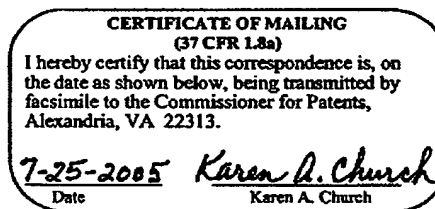
Serial No.: 09/822,583

Examiner: L. Jasmin

Filed: March 30, 2001

For: **SYSTEM AND METHOD OF MANAGING PRODUCT RETURNS**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450



AMENDMENT

Sir:

In response to the Final Office Action mailed March 15,  
2004, please enter the following Amendment and Remarks:

IN THE CLAIMS

Please amend claims 1-5.